



## Pet Assistance (Compassionate Care) Program

OHS's **Pet Assistance Program** provides basic veterinary services—including spay/neuter, vaccination, deworming, and microchipping or tattooing—to pet owners facing **financial difficulties**. The program ensures that animals can receive care even when their guardians are very low-income. It's entirely funded by community donations and offered through local veterinary partners throughout the Okanagan.

To be eligible, applicants are assessed based on:

- Household income and housing situation
- Availability of donations to the program
- Participation of partner veterinarians in your area

This program is intended for those experiencing financial barriers who otherwise couldn't access basic veterinary care.

## How the Program Works

1. Submit the **Pet Assistance application form**.
2. Indicate if the situation is an **emergency** to request expedited handling.
3. You typically receive a response within **2–7 days** with your qualification status and agreed-upon contribution amount.
4. Once approved, OHS issues a **case number** and instructions, which you then bring to the **partner veterinary clinic** to book the appointment.
5. During the visit, you pay your **partial contribution**. If additional medical issues arise, the vet will request approval from OHS before proceeding.

## What is Covered:

Covered services include:

- Spay/neuter surgery
- Vaccinations
- Deworming
- Microchipping or tattooing
- Pain medication if needed.
- Antibiotics
- These services are prioritized to **relieve suffering and improve welfare**, especially in situations deemed urgent or medically necessary

## How to Apply

1. Visit the Okanagan Humane Society website and access the **Pet Assistance Program** section.
2. Fill out and submit the application form, noting if your request is urgent.
3. Wait for contact from OHS with your qualification, contribution amount, and partner vet details.
4. Follow the guidance to book your appointment.